

Data Sheet 97 (DS 097)

Employee Satisfaction

What are we monitoring?

Overall levels of employee satisfaction as measured by the Council's annual employee survey.

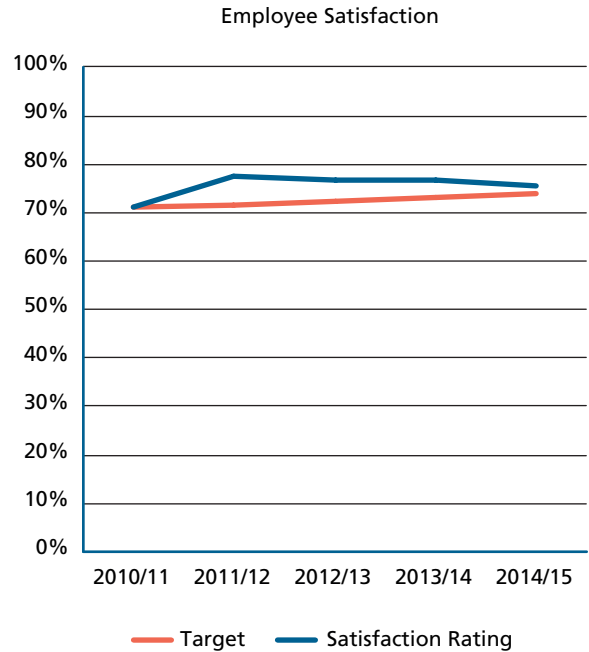
A target of achieving employee satisfaction of 80% by 2023 was set in the 2013–2023 Workforce Management Strategy.

What is the trend?

Employee satisfaction is relatively steady and above 75% in 2014–2015. It is trending above the increase in satisfaction required to be on track to achieve the longer term employee satisfaction target of 80% by 2023.

Why is monitoring this trend important?

There is a high correlation between employee satisfaction and productivity. Measuring employee satisfaction is an indicator of the success of programs to support employees and improve the level of satisfaction.



Blue Mountains City Council Employee Satisfaction

Year	2010/11	2011/12	2012/13	2013/14	2014/15
Actual Employee Satisfaction Rating Achieved	71.0%	77.3%	76.8%	76.8%	75.5%
Increase required to achieve targeted employee satisfaction of 80% by 2023	71.0%	71.7%	72.4%	73.1%	73.8%

Source: Blue Mountains City Council, Employee Survey 2010–2011, 2014–2015